

How to sign-up for Connect account

- Visit <https://connect.fujitsugeneral.com/>
- Click on [Contractor Sign Up](#)

The screenshot shows the Fujitsu General website header with the logo and navigation links: UNITARY PRODUCTS - AIRSTAGE H-SERIES - AIRSTAGE J & V-SERIES - WESTINGHOUSE SAVAIRE. A search bar is present with the text "Enter your search text here." and a magnifying glass icon. In the top right corner, there is a "storefront Log in |" link, a shopping cart icon with "0 items - \$0.00", and a red "Checkout" button.

The main banner features the text "INTRODUCING AIRSTAGE H-SERIES" in large white letters, with "formerly known as Halcyon." below it. The banner is flanked by white arrows pointing outwards.

Below the banner are three columns of links:

- Tech Support**
 - Infinite Support
 - Fujitsu Mobile Technician (App)
- Warranty & Registration**
 - Warranty Lookup
 - Product Registration
- Tools & Resources**
 - Infinite Comfort Pro
 - Online Rebate Finder
 - Mini-Split Brochure
 - VRF Brochures
 - Unitary Brochures
- Programs**
 - Commercial Financing
 - Consumer Financing
 - Infinite Assurance Plans
 - Elite Contractor Program
 - Premier Contractor Program

At the bottom of the page, there are two buttons: a red "Login to CONNECT" button and a white "Contractor Sign Up" button. A blue arrow points from the bottom center towards the "Contractor Sign Up" button.

Account type?

- Select an **Account Type**
 - *HVAC- Contractor*
 - *Facilities Management*



Contractor Signup for a Fujitsu CONNECT Account

Please select one of the following to identify yourself and move through the questionnaire to complete the registration process

Account Type*

Select One

Select One

HVAC-CONTRACTOR

FACILITIES MANAGEMENT



- Enter email address
- Enter postal code
- License is optional
- Check mark the box to agree to terms and conditions



Contractor Signup for a Fujitsu CONNECT Account

Please select one of the following to identify yourself and move through the questionnaire to complete the registration process

Account Type *

HVAC-CONTRACTOR

User Registration

Email Address *

test@test.com

Postal Code *

07058

Email Confirm *

test@test.com

License

Agreement *



Check this box to agree to the Fujitsu General America, Inc. email terms. In order to continue you will need to agree to receive FGAI Contractor related emails.

Creating new company or registering a user?

- If registering new company account:
 - click on **Company doesn't exist – create a new listing.**
- If registering a user to an existing company already registered:
 - search for and select the company from drop down menu



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Email Confirm* test@test.com

License

Agreement* Check this box to agree to the Fujitsu General America, Inc. email terms. In order to continue you will need to agree to receive FGA Contractor related emails.

Registered Contractors within 20 Miles of user location

Select Radius
20 Mile Radius

Search by organization name

Company doesn't exist - Create a New Listing

Company doesn't exist – create new listing

- To Create a new listing and register new company account a form will appear after clicking on **“Company doesn't exist – create a new listing”**
- Complete the form:
 - Enter Company Name
 - Company Phone
 - Business address
 - Mailing address
- Click **Submit**
- Part 1 is complete now.
- Part 2: Next screen, you will register a user login for the company.

Register as a New Contractor

Company Information

Company Name* Required Company Phone* Required

Business Address

Address* Required

Postal Code* Required City* Required

State* Required Country* Required

Mailing Address

Is Mail Address same as above?

Address* Required

Postal Code* Required City* Required

State* Required Country* Required

Part 2: Register User Login

- After registering company information you will receive a message at top of screen that says “Successfully Submitted”
- Now you will need to register a user login for that account.
- When form is done loading complete the form and click **Submit**.

FUJITSU FUJITSU GENERAL
UNITED STATES & CANADA

Confirmation X
Successfully Submitted

Contractor Signup for a Fujitsu CONNECT Account

User Profile Information :

First Name * Required

Last Name * Required

Email Address * Required

User Contact Information :

Company * Required

Address * Required

Address 2

Postal Code * Required

Country * Required

State / Province * Required

City * Required

Phone * Required

Cell Phone * Required

Wait for automated password reset email

- After completing Part 2 and clicking **Submit** you will receive a notification at top of screen advising “Confirmation, User Added successfully”.
- Within 48hrs. you will receive automated email with link to set your password. You will be unable to login till you receive the automated email, please remember to check your junk or spam folder.
- The automated password reset will come from email address eprw.fa.sender@workflow.mail.us2.cloud.oracle.com
- If you do not receive the password reset, please email connectsupport@fujitsugeneral.com



Home Page

Product Registration

Contractor Signup

Lead Generation

Locate a contractor

Locate a distributor

- For help with contractor sign-up please email Connectsupport@fujitsugeneral.com
- Contractor Tutorial videos: https://youtube.com/playlist?list=PL-uzL1sUtCJ3M_utLvF9KshWJIIQChiXQ