



APR Supply Co. Coronavirus (COVID-19) Response

Combating Exposure and Taking Further Precautions

Along with you and your company, APR Supply Co. REMAINS essential and full-service, supplying you with all of your plumbing and HVAC needs.

We are dedicated to the health and well-being of our customers, teammates, and our community. Due to the developing COVID-19 situation, we are taking the following **additional measures** to ensure the safety of our customers and our teammates. We understand that these steps are outside of our normal business relationship, but we ask for your patience and flexibility during this time.

Effective 3/20/20:

We are restricting inside access to our branches.

- Orders will be moved to a Will-Call system.
- Please place your order online, or utilize our other mobile methods including Text2Branch, phone call, APR app, or email utilizing your credit card or APR Supply Co. account.
- No cash will be accepted until further notice.
- We will pull the material and have it labeled and ready for pickup outside, or if applicable, at the dock door.
- There is no need for a signature. We will put a copy of the invoice with your order.

All deliveries will continue as normal.

- All APR Supply Co. trucks will be sanitized at the beginning, middle and end of each shift.
- Drivers will contact you, our customer, prior to a delivery to communicate and meet any expectations that you would like to accept your delivery.
- We ask that all customers maintain a 6' distance of our driver, and likewise.
- We ask that no passengers or customers enter trucks at any time.
- Drivers will be wearing latex gloves and will have sanitary products in their trucks at all times.
- We will continue to meet your expectations on where you would like us to place the product.
- Signature capture will be 100% conducted by the driver. Drivers will sign for the delivery, type in your name when available, and capture a photo on all deliveries.

We are also restricting access to our Oasis Showrooms, as they are now by appointment only. Please click [Oasis Showroom](#) for appropriate contact information to set your appointment today!

- During scheduled appointments, will be taking precautionary measures to keep a safe and healthy environment.

Please continue to visit our website for the most up-to-date information using the link below.



Industry Information

APR Supply Co. Website

APR Supply Co. | www.aprsupply.com

