



## APR Supply Co. Coronavirus (COVID-19) Response

### Combating Exposure and Taking Precautions

With our customers, partners, teammates and their families at the center of everything that we do as a company, I'd like to take the time to address the concerns about the novel coronavirus (Covid-19) and the steps we're taking in our branches, corporate office and distribution center to continue to focus on keeping people safe and healthy.

We are closely monitoring the situation and following guidance from public health officials and government agencies, including the Centers for Disease Control and the World Health Organization, so that we can make ongoing assessments and stay in constant communication to provide information and guidance as developments unfold.

The cleanliness of our branches is a priority for us. In addition to our regular cleaning procedures, increased sanitization measures are being added to all locations with extra attention to high traffic areas.

As an international concern, we are also closely monitoring the situation from an inventory availability standpoint. We have been in contact with our key suppliers and at this time are not at risk of any supply chain disruptions due to the virus. A consistent message has been that suppliers have alternative sources for parts to limit exposure. Some suppliers have taken precautionary inventory positions. We have put in our seasonal buy ahead orders and are in the process of stocking up for a successful cooling season. You should feel confident that we have product available for your customers.

Customer, partner and teammate care is always at the core of our commitment. For all branch, corporate and distribution center teammates, we continue to be flexible, continue to focus on prevention, and continue to encourage them to stay at home if they are not feeling well.

We understand that this situation is top of mind for all of us right now, and with that, we have made the decision to postpone all customer events and trainings for the next 2 weeks. We will be monitoring the situation daily and will continue to update our event and training schedules on [aprsupply.com](http://aprsupply.com) should we need to adjust due to the fluidity of this situation.